



# DSL CONTRACT 18 mo.

SALES AGENT

**1**

NEW CUSTOMER?

EXISTING CUSTOMER?

{ CUSTOMER NUMBER }

**2**

EMAIL ADDRESS

USING A PHONE LINE?

NO PHONE LINE?   
{ FOR NEW CUSTOMERS,  
PLEASE ENTER ADDRESS ANYWAY,  
FULL 911 W/ ZIP }

**3**

## X THE DESIRED DSL PACKAGE { \$49.95 ACTIVATION REQUIRED ON ALL PACKAGES }

### FOR HOME

- 1.0X384 @ \$31.95/mo.
- 3.0X768 @ \$51.95/mo.
- 7.1X768 @ \$71.95/mo.

### FOR BUSINESS

- 1.0X384 @ \$34.95/mo.
- 3.0X768 @ \$74.95/mo.
- 7.1X768 @ \$104.95/mo.

**4**  
AUTOPAY IS REQUIRED!  
TERMS & CONDITIONS ARE ON THE BACK!

SIGN \_\_\_\_\_

PRINT \_\_\_\_\_

DATE \_\_\_\_\_

#### CREDIT/DEBIT CARD

OR

#### CHECKING ACCOUNT

VISA MC AMEX DISC (circle one)

ACCOUNT NUMBER \_\_\_\_\_

ROUTING NUMBER \_\_\_\_\_

EXPIRATION DATE \_\_\_\_\_

ACCOUNT NUMBER \_\_\_\_\_

NAME AS IT APPEARS ON CARD \_\_\_\_\_

NAME AS IT APPEARS ON CHECK \_\_\_\_\_

Joink's terms in a nutshell:

- You agree to keep the service for 18 months
- You must be signed up for autopay for the duration of your contract with Joink
- If you cancel early there will be a \$149 early termination fee
- Joink is only responsible for delivering Internet to you, not for your network

Joink's terms in more detail:

- The undersigned affirms that they have the authority to sign for the Company if for business DSL.
- By signing, the customer agrees that the full terms of this contract are in force on the date that the contract is signed and entered into by the customer/contractee.
- By signing, the customer agrees to maintain active JDSL service for a period of 18 months beginning upon activation.
- An early termination charge of \$149.00 shall be assessed if the service terminates before the term completion date for any reason.
- In the event of a default, the undersigned shall be responsible for any fees, including but not limited to Attorney's fees and costs, incurred in the collection of any monies due for services rendered, cancellation fees, and/or equipment charges.
- Joink maintains no liability or responsibility for customer networks.
- Customer may need a \$50 line split for certain network or phone configurations.
- Customer agrees to abide by Joink's Acceptable Use Policy which may be viewed on the Internet at <http://www.joink.com/aup> or a copy can be provided upon request.
- Your modem is warrantied by Joink for 90 days. If your modem fails beyond that period you can purchase a new modem from Joink for \$35.
- By signing, customer/contractee is agreeing to payment being automatically applied to the below form of payment on a continued monthly basis for the complete term of service. In addition, customer agrees that if the account is cancelled prior to the end of the term of service for any reason, the early cancellation fee of \$149.00 will be applied to the automatic payment form provided. Joink LLC shall have no liability whatsoever for any non-sufficient funds or other charges incurred by customer/contractee as a result of attempts to charge early cancellation fees to the automatic payment form provided.