



# Wireless Internet Connectivity Installation Authorization

Joink LLC  
1362 Wabash Avenue  
Terre Haute, IN 47807  
1-888-31-JOINK  
Fax: (812) 234-5144  
www.joink.com

### Order Type

- Business Application    Personal Application    Current Subscriber Upgrade

### General Information

- Trees, buildings, and terrain can and do have an effect on the quality and availability of the wireless signal.
- Installation may require either an indoor or outdoor antenna. We cannot guarantee an indoor installation at any range.
- Landlord permission is required for rented or leased locations. Landlord's written consent required with this document.
- Joink can provide technical support for networks for an additional fee.
- For a Single Workstation connection, the computer needs to have a network card with a 10/100 ethernet connection.
- Networks require a router or server capable of being assigned a static or dynamic IP address.
- An installer will contact you to schedule the installation within 10 business days.
- Please provide an alternate contact number if possible to facilitate scheduling.

### Installation Type & Fees

All installations include any needed Wireless Equipment, including Radios, Antennas, and Cable necessary to provide a Wireless Internet Connection, but does not cover the installation of a mast or other non-typical installation equipment.

#### **Installation fee \$ 199.00**

Discounted Installation of \$99 agrees to maintain 12 continuous months of service at the \$49.95 pricing level.

\*The installation fee is required as prepayment prior to scheduling the installation. In the event that wireless service can not be installed a full refund of the installation fee will be provided. Installation fees paid by credit or debit card will be immediately refunded back on the same credit or debit card. Installation fees paid by cash or check will be refunded by Joink check with a 10 day waiting period where applicable.

### Wireless Package & Service Level

Monthly fee provides a High-Speed Connection to the Internet, up to 5 E-mail Addresses, and Personal Webspace to post your private home page as well as free Virus and Spam Filtering.

#### Residential Plans

- \$34.95 (Value Residential Package; up to 10 times faster than dialup)**
- \$44.95 (Classic Residential Package; up to 15 times faster than dialup)**
- \$49.95 (Premium Residential Package; up to 20 times faster than dialup)**

#### Business Plans

- \$49.95 (Business Single Workstation)**
- \$79.95 (Business Network 2-5 Workstations)**
- \$99.95 (Business Network 6-9 Workstations)**
- \$199.95 (Business Network Unlimited)**

The undersigned affirms that they have the authority to enter a binding agreement. By signing, the Applicant affirms and agrees that this document entails a binding Agreement by and between Joink LLC, and the Applicant, provided that a connection can be established over Joink LLC's, wireless network. It is further understood that the equipment shall remain the property of Joink LLC, for the duration of this Agreement and Applicant agrees to maintain equipment in good and working order. Said equipment shall be returned to Joink LLC, upon the termination of this Agreement. Failure to return equipment shall result in a charge equal to the replacement cost of said equipment. Billing for the service will begin upon activation. In the event of a default, the undersigned shall be responsible for any fees, including but not limited to Attorney's fees and costs, incurred in the collection of any monies due for services rendered and/or equipment charges. This document entails the entire Agreement and shall not be modified without the express written agreement of the Parties. This Agreement shall be governed under the laws of the State of Indiana. Maximum broadband speeds are synchronous. Joink's Acceptable Use Policy may be viewed on the Internet at <http://www.joink.com/aup.asp> or a copy can be provided upon request. Automatic payment form required for non-term of service and discounted installation. 12 Month term of service required for discounted installation. 18 Month term of service and full installation fee required to waive automatic payment. . In the event that Applicant terminates this Agreement prior to the end of the 12<sup>th</sup> or 18<sup>th</sup> month, Applicant will be charged an amount equal to 50% of the remaining term of service.

**Signed:** \_\_\_\_\_

**Date of Birth:** \_\_\_\_\_

**Printed:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Order Type**

- Wireless Broadband  
 Dial-up  
 DSL

**Joink User Information**

Requested Username:

Requested Password:

**Customer Information**

Name:

Date of Birth:

Street Address:

Mailing Address (if different):

Company (if applicable):

Current E-mail Address:

Telephone Number:

Alternate Telephone Number:

Best Time To Contact:

Technical Contact:

Joink Authorized Sales Agent:

Who was your previous ISP? \_\_\_\_\_

Why are you switching to Joink? \_\_\_\_\_

**Automatic Payment Information\***

Complete below for chosen form of automatic payment.

*\*Required for no-term or discounted installation high-speed wireless service. By signing, customer is agreeing to payment being automatically applied to the above form of payment on a continued monthly basis for the complete term of service.***Credit Card Information:**

Card Type:

 Visa Mastercard Discover Amex

Card Number:

Expiration Date:

Name as it appears on Card:

Authorized Signature:

**Checking Account Information:**

Routing Number:

Account Number:

Name as it appears on Check:

Authorized Signature:

**\*\*Waived Automatic Payment/18 Month Service Agreement/12 Month Service Agreement:**

\*\*The undersigned affirms that they have the authority to enter a binding agreement. By signing, the Applicant affirms and agrees that this document entails a binding Agreement by and between Joink LLC, and the Applicant, provided that a connection can be established over Joink LLC's, wireless network. Applicant agrees to maintain ongoing wireless service with Joink for a term of 18 months. In the event that Applicant terminates this Agreement prior to the end of the 18th month, Applicant will be charged an amount equal to 50% of the remaining term of service. In the event of a default, the undersigned shall be responsible for any fees, including but not limited to Attorney's fees and costs, incurred in the collection of any monies due for services rendered and/or equipment charges. This document entails the entire Agreement and shall not be modified without the express written agreement of the Parties. This Agreement shall be governed under the laws of the State of Indiana.

Authorized Signature: \_\_\_\_\_