



Wireless Internet Connectivity Installation Authorization

Joink LLC
1362 Wabash Avenue
Terre Haute, IN 47807
1-888-31-JOINK
Fax: (812) 234-5144
www.joink.com

Order Type

- Business Application* *Personal Application* *Current Subscriber Upgrade*

General Information

- Trees, buildings, and terrain can and do have an effect on the quality and availability of the wireless signal.
- Installation may require either an indoor or outdoor antenna. We cannot guarantee an indoor installation at any range.
- Landlord permission is required for rented or leased locations. Landlord's written consent required with this document.
- Joink can provide technical support for networks for an additional fee.
- For a Single Workstation connection, the computer needs to have a network card with a 10/100 ethernet connection.
- Networks require a router or server capable of being assigned a static or dynamic IP address.
- An installer will contact you to schedule the installation within 10 business days.
- Please provide an alternate contact number if possible to facilitate scheduling.

Installation Type & Fees

All installations include any needed Wireless Equipment, including Radios, Antennas, and Cable necessary to provide a Wireless Internet Connection, but does not cover the installation of a mast or other non-typical installation equipment.

Installation fee \$ Free

*Summer Slam promotion offers free installation with Approved Credit, 24 month term of service agreement, and automatic payment withdrawal.

Wireless Package & Service Level

Monthly fee provides a High-Speed Connection to the Internet, up to 5 E-mail Addresses, and Personal Webspace to post your private home page as well as free Virus and Spam Filtering.

Residential Plans

- \$34.95** (*Value Residential Package; up to 10 times faster than dialup*)
- \$44.95** (*Standard Residential Package; up to 15 times faster than dialup*)
- \$49.95** (*Premium Residential Package; up to 20 times faster than dialup*)

Business Plans

- \$49.95** (*Standard Business Package; up to 15 times faster than dialup*)
- \$64.95** (*Premium Business Package; up to 20 times faster than dialup*)

The undersigned affirms that they have the authority to sign for the Company if a Business Plan. By signing, the customer/contractee affirms and agrees that this document entails a binding Agreement by and between Joink LLC, and the customer, provided that a connection can be established over Joink LLC's, wireless network. It is further understood that the equipment shall remain the property of Joink LLC, for the duration of this Agreement and customer agrees to maintain equipment in good and working order. Said equipment shall be returned to Joink LLC, upon the termination of this Agreement. Failure to return equipment shall result in a charge equal to the replacement cost of said equipment. Billing for the service will begin upon activation. In the event of a default, the undersigned shall be responsible for any fees, including but not limited to Attorney's and collections fees and costs, incurred in the collection of any monies due for services rendered, early termination fees, and/or equipment charges. This document entails the entire Agreement and shall not be modified without the express written agreement of the Parties. This Agreement shall be governed under the laws of the State of Indiana. Maximum broadband speeds are synchronous. Customer agrees to abide by Joink's Acceptable Use Policy which may be viewed on the Internet at <http://www.joink.com/aup.asp> or a copy can be provided upon request. Automatic payment form required for non-term of service. 24 Month term of service, automatic payment withdrawal, and approved credit required to waive installation fee. Customer/contractee must match the name for the automatic payment information provided.

Signed: _____

Date of Birth: _____

Printed: _____

Date: _____

Order Type

- Wireless Broadband
 Dial-up
 DSL

Joink User Information

Requested Username:

Requested Password:

Customer Information

Name:

Date of Birth:

Street Address:

Mailing Address (if different):

Company (if applicable):

Current E-mail Address:

Telephone Number:

Alternate Telephone Number:

Best Time To Contact:

Technical Contact:

Joink Authorized Sales Agent:

Contract Terms*Customer/contractee name must match the name of the automatic payment information.*

• The undersigned affirms that they have the authority to sign for the Company if a business DSL. • By signing, the customer agrees that the full terms of this contract are in force on the date that the contract is signed and entered into by the customer/contractee. • By signing, the customer agrees to maintain active wireless service for a period of 24 months beginning upon activation. • An early termination charge equal to 50% of the remaining term of service shall be assessed if the service terminates before the term completion date for any reason. • In the event of a default, the undersigned shall be responsible for any fees, including but not limited to Attorney's fees and costs, incurred in the collection of any monies due for services rendered, cancellation fees, and/or equipment charges. • Joink maintains no liability or responsibility for customer networks. • Customer may need a \$50 line split for certain network or phone configurations • Customer agrees to abide by Joink's Acceptable Use Policy which may be viewed on the Internet at <http://www.joink.com/aup.asp> or a copy can be provided upon request.

Signed: _____

Date: _____

Printed: _____

Sales Agent: _____

Automatic Payment Information*

Complete below for chosen form of automatic payment.

**Required for wireless service. By signing, customer/contractee is agreeing to payment being automatically applied to the below form of payment on a continued monthly basis for the complete term of service. In addition, customer agrees that if the account is cancelled prior to the end of the term of service for any reason, the early cancellation fee of \$149.00 will be applied to the automatic payment form provided. Joink LLC shall have no liability whatsoever for any non-sufficient funds or other charges incurred by customer/contractee as a result of attempts to charge early cancellation fees to the automatic payment form provided.*

Credit Card Information:Card Type: Visa Mastercard Discover Amex

Card Number: _____

Expiration Date: _____

Name as it appears on Card: _____

Authorized Signature: _____

Checking Account Information:

Routing Number: _____

Account Number: _____

Name as it appears on Check: _____

Authorized Signature: _____