



JDSL High-Speed Internet Connectivity Authorization Form

Order Type

New Customer Current Customer Upgrade Account number: _____

JDSL Service Type

Requested DSL Number: _____

Standalone DSL Address: _____

JDSL Activation & Optional Modem Installation

- Free Activation and Modem Standard JDSL circuit activation and modem (self-install) included with 18 month contract
 \$5.00 Additional Filter(s) 2 filters included with modem, \$5 each additional filter
 \$50.00 Multi-Function Router Router has DSL modem built-in and provides NAT, Firewall, parental controls, 4-wired Ethernet Ports, wireless 802.11b/g access with WEP encryption
 \$50.00 Basic Install Professional modem installation and setup (2 filters included, \$5 each additional)
 \$50.00 Line-Split Required for installs that have 5 or more active telephone jacks or Stand Alone DSL

Package & Service Level

Table with 5 columns: Speed up to, Standard Rates, *Stand Alone, IP Address, Feature Pack, Email Accounts, Personal Web Space, Secure IT Plus. Rows include options for 768/128, 1.5/384, 3.0/768, and 3.0/768 speeds.

Secure IT Plus is fully Automated and Guaranteed computer protection. Anti-virus protection, Adware & Spyware removal, Parental Controls and more. Automatic definition updates and scans. Priced per PC per month.

Activation & Installation Totals

Activation & Install Total \$ _____ Monthly Total \$ _____

Installation Type & Fees

• If your Requested DSL number passes through a multi-line phone system or has a security system attached to that line, the Installation will require a telephone line split. • If your Requested DSL number has five or more, active telephone jacks, the Installation will require a telephone line split. • A telephone line split can either be performed by a qualified telephone technician, or by a trained Joink technician for a fee. • Modem kits include 2 filters, each additional filter is \$5. • Joink will provide technical support for networks, including the setup and configuration of routers for a fee through PC Heroes. • For a Single Workstation connection, your computer needs to have a network card with a 10/100 Ethernet connection. • Networks require a router or server capable of being assigned a static or dynamic IP address. A hub alone is not sufficient. • Your DSL connection should be ready within 7 to 28 business days and is dependant upon underlying telco order and provisioning process. • The undersigned affirms that they have the authority to sign for the Company. • By signing, the Customer affirms and agrees that this document entails a binding Agreement by and between Joink, LLC and the Customer provided that a connection can be established over Joink, LLC's network via a digital subscriber line provided by the Customer's telephone carrier. • This Agreement shall be for a period of 18 months beginning upon activation. • An early termination charge of \$149.00 shall be assessed if the responsible party terminates service before the term completion date. • Payments are due in advance. Billing for the service will be prorated from the date of service activation. • In the event of a default, the undersigned shall be responsible for any fees, including but not limited to Attorney's fees and costs, incurred in the collection of any monies due for services rendered, cancellation fees, and/or equipment charges. • This document entails the entire Agreement and shall not be modified without the express written agreement of the Parties. • Customer agrees to abide by JOINK's Acceptable Use Policy which may be viewed on the Internet at http://www.joink.com/aup.asp or a copy can be provided upon request.

Signed: _____

Date: _____

Printed: _____

Sales Agent: _____

* Free activation with 18 month contract, stand alone rates will be available in the following Indiana towns: Blackhawk, Brazil, Centerpoint, Clay City, Fairbairns, Farmersburg, Graysville, Lewis, Merom, Shelburn, Sullivan, and Terre Haute as well as the following towns in Illinois: Marshall and Paris.

Order Type

- Wireless Broadband
 Dial-up
 DSL

Joink User Information

Requested Username:

Requested Password:

Customer Information

Name:

Date of Birth:

Street Address:

Mailing Address (if different):

Company (if applicable):

Current E-mail Address:

Telephone Number:

Alternate Telephone Number:

Best Time To Contact:

Technical Contact:

Joink Authorized Sales Agent:

Who was your previous ISP? _____

Why are you switching to Joink? _____

Automatic Payment Information*

Complete below for chosen form of automatic payment.

**Required for DSL service. By signing, customer is agreeing to payment being automatically applied to the below form of payment on a continued monthly basis for the complete term of service. In addition, customer agrees that if the account is cancelled prior to the end of the term of service for any reason, the early cancellation fee of \$149.00 will be applied to the automatic payment form provided.*

Credit Card Information:

Card Type:

 Visa Mastercard Discover Amex

Card Number:

Expiration Date:

Name as it appears on Card: _____

Authorized Signature: _____

Checking Account Information:

Routing Number:

Account Number:

Name as it appears on Check: _____

Authorized Signature: _____